



Trivandrum International School

Trivandrum International School is committed to protecting the privacy and security of the information you share with us. This policy outlines how we collect, use, and safeguard your personal data.

Information We Collect

We may collect the following information through our website or offline:

Parent/Guardian name, contact number, email address

Student's name, age, date of birth

Address and emergency contact details

Payment-related information for fee transactions

Purpose of Data Collection

The data is collected for:

Admission processing and enrolment

Communication regarding school updates, fees, and activities

Fee collection and receipts

Legal and regulatory compliance

Data Security

We implement appropriate technical and administrative security measures to protect your personal data. We do not sell or rent your data to any third party.

Sharing of Information

We only share information with:

Government/educational authorities when required

Payment gateway service providers for secure transactions

Your Rights

You may request to access, correct, or delete your personal data by contacting us at admissions@trins.org.

Refund & Cancellation Policy

At Trivandrum International School, we strive to provide a fair and transparent fee policy. Please read the below terms regarding fee payments, refunds, and cancellations.



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Admission fee:

1. Admission fee is non-refundable even if the child doesn't join the School after paying the same.

Tuition fee

1. Students who are attending classes less than one month needs to pay 3 months tuition fee.
2. Students who are attending classes more than one month till first term needs to pay half of the annual tuition fee.
3. Students' who are leaving the School in between a term will be charged that term's fees.

Duplicate Payment

In case of any duplicate or excess payment, parents can request a refund by writing to accounts@trins.org. The refund will be processed within 7-10 working days.

Mode of Refund

Refunds, where applicable, shall be made through direct bank transfer to the remitter's bank account.

Terms & Conditions

By accessing and using the website or services of Trivandrum International School, you agree to the following terms:

1. Use of Website

The content provided is for general information about our school, classes, admission process, and updates.

Unauthorized use or duplication of materials is prohibited.

2. Admission and Fees

Admission is granted based on seat availability, age criteria, and documentation.

Fees once paid are subject to the Refund Policy outlined above.

3. Online Payments

Online fee payments are processed through secure third-party gateways.

The school is not liable for payment failures due to technical issues with the payment service provider.



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4. Conduct

Parents and guardians are expected to maintain respectful communication with school staff and other parents, both offline and online.

5. Changes to Policies

The school reserves the right to update these terms, the privacy policy, or refund policy at any time. Any changes will be published on our website.